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# Quality Assurance

Loughborough University monitors and evaluates all its systems, policies and procedures for the delivery of regulated qualifications to ensure they are in line with regulatory General Conditions of Recognition.

Continuous improvement is assured through ongoing monitoring, thus promoting public confidence in the quality of all our qualifications. Prompt action is taken to address any weakness identified, and this monitoring forms part of our annual self-assessment activities.

We will also monitor and evaluate the following to better inform our processes:

• malpractice / maladministration events

• reasonable assessment adjustment and special consideration requests

• the nature and number of enquiries and appeals

## The course lead (Dr Carolyn Plateau) regularly checks the course content / material to assure quality. She is supported by a broader team of academic staff in the discipline.

## The course is checked and monitored by CIMSPA and also by CPD UK accreditation body. If you have any queries, please contact us on NCSEM-Education@lboro.ac.uk.